

Case Study: False Claims Act/Remote Review

Compliance was entrusted to handle review and hosting for a False Claims Act matter. In addition to using Brainspace to bring the review set from 8 million documents to just 200,000, Compliance successfully pivoted to remote review during COVID-19.

Client Challenge

Our client, a global manufacturer of technological components, engaged Compliance for a False Claims Act matter that began with nearly 8 million documents.

Compliance Solution

Compliance initially reduced the data set from nearly 8 million documents to a set of 375,000 through the use of tested search terms. Brainspace analytics' email threading further reduced the reviewable set to just 200,000. Counsel was then provided with a sample of 1,000 documents to train the Continuous Multi-Modal Learning (CMML) program, which aided in prioritizing the most likely responsive documents first, and which also helped familiarize the review team with key issues.

This review project began on-site at our facility in Washington D.C., but as COVID-19 quarantines expanded, successfully continued via our remote review service: attendance improved, productivity rates increased by nearly 20%, and communication within teams remained effective.

The implementation and availability of remote review, along with Brainspace analytics and CMML, ensured smooth completion of this project in just under a month, even in the most trying circumstances, and to our client's complete satisfaction.